



One console. Seven platforms.

The attendant console that plugs into the phone system your customer already uses.

- Microsoft Teams
- RingCentral
- Zoom
- Mitel
- Avaya CM
- Avaya IPO
- Elevate

7

UC and telephony platforms supported

8

core features on every single platform

100%

call recording coverage, native or add-on

Works the same, everywhere

Every Connecsy integration includes these, no matter the platform.

- Presence
- Answering calls
- Hold
- Direct transfer
- Consultative transfer
- Queue picking
- AD / Entra / Google contact sync
- After Call Work

Features by platform

The extras each integration brings.

Feature	Teams	RingCentral	Zoom	Mitel	Avaya CM	Avaya IPO	Elevate
CALL HANDLING							
Mute call	●	●	●	●	●	—	●
Park call	—	●	—	—	—	—	—
Forward to voicemail	—	●	—	—	—	—	—
Select outbound number	—	●	—	—	—	—	—
Call recording	Add-on	●	Add-on	Add-on	Add-on	Add-on	Add-on
QUEUES							
Queue control	●	—	●	●	●	●	●
COLLABORATION & DEVICES							
UC platform chat	●	●	●	—	—	—	—
Headset integration	●	●	●	—	—	—	—
Secondary ringing device	● WebRTC	●	—	—	—	—	—
CONTACTS							
UC internal contacts sync	●	●	●	—	—	—	—
UC external contacts sync	—	●	—	—	—	—	—

● Included Add-on Available as module — Not available



See Connecsy on your platform

Book a demo with the Pridis team.

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